

Housing Authority of the County of Santa Barbara

# RENT*Café* PHA – Landlord Portal Registration Process Single Account

• *Landlord Registration Process – Single Account* applies to a landlord or management company who manages a property that has a Section 8 tenant receiving subsidy from The Housing Authority of the County of Santa Barbara.

# Welcome to the Housing Authority of the County of Santa Barbara

Registering for a RENTCafé PHA Landlord Portal account is Free and Easy

- Registering for an account is **FREE**! If you happen to enter a website that is requiring a fee or payment of any kind, you are not at the right place and should exit out of the site.
- RENT*Café* PHA Landlord Portal will allow you to:
  - Review unit information including current contract rent.
  - Review caseworker info for each of your tenants.
  - Review inspection details such as scheduled dates and inspection results.
  - Review ledger payment history.
  - Review, edit or add EFT bank account details used for direct deposits.
- RENT*Café* PHA Landlord Portal is available 24/7.
- In order for you to register for RENT*Café* PHA Landlord Portal, you <u>must</u> have a valid email address and a registration code provided by HACSB.
- **Important:** If you do not have a registration code, contact us to obtain one.
- The email address used for registration must be unique to the user creating the account.
- You cannot use the same email address to create an account for yourself and for someone else.
- The *Tax Id Number/SSN* and *Email* used during the registration process must match the information we currently have on file.
- The Housing Authority of the County of Santa Barbara is an Equal Housing Opportunity Provider and provides Reasonable Accommodation to individuals with known disabilities. If you require accommodation please contact our office at 805-736-3423, ext. 7525 option 2, or TDD 800-545-1833, ext.594.

### To begin your RENT*Café* PHA Landlord Portal Registration Process, go to www.hasbarco.org

### Following are screenshots of the steps you will be going through during this process.

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## Landlord Login

Email	
Password	
Remember Me      Login	
Click here to register Forgot password?	Click Here to begin the registration process
Manager and Owners <u>Terms and Conditi</u>	ons

# Step 2 Call us: (805) 736-3423x7525 Call us: for community Call us: (805) 736-3423x7525 Description Call us: (805) 736-3423x7525

	I have a registration code	Click Here	
Already registered? Click here	to login		

# Step 3

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Landlord Registra	tion		
This registration page is for first contact your administrator.	time landlord registration only. If you are already r	registered for HOUSINGCafe	e and you are trying to gain access to your properties, please
Enter Your Registration Code	gistration Code Go	Clic	ck "Go" once you enter your registration code
4			
Landlord Regis	first time landlord registration only. If you ar	re already registered for H	HOUSINGCafe and you are trying to gain access to your properties,
Enter Your Registration Code		Go	
Email and Password			
Email Address**	YourEmail@Example.com		NOTE: The email used address must match the information we have on file
Password		Weak Medium Strong	
Confirm Password			
Security Questions			
Security Question	What was your first pet's name?		
Security Answer			
Personal Information	]		
First Name			
Last Name			NOTE: The Tax ID/SSN must match
Tax ID/SSN**	X0000000X		the information we have on file
Phone (Office)	(555) 555-5555		
Address			
City - State - Zip			
Company Information	n (Optional)		
I have read and accept	the Terms and Conditions	or	en the above items are complete click n " I have read and accept the <u>Terms</u> and <u>Conditions"</u> and click Register

\*\* Data in these fields will be validated

mormation available with Santa Barbara County Housing Authority

